



Credit Card and Kiosk Solution for Madison County

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Prepared exclusively for **Madison County** (Madison County)

Credit Card Processing Equipment and Cost

A payment portal will be added to a local PC or website. ION will offer 1 free IDTech Mag strip credit card reader per merchant account. Funds will deposit directly into the specified bank account daily. ION will loan 3 touchscreen kiosks for the county to use. The 3 kiosks will be removed if the credit card processing agreement is terminated. ION will maintain and service the kiosk at no cost to Madison County.

- There is zero cost per transaction to Madison County. The customer will bear the cost at the time of transaction by paying a **2.35% Service Fee** for in person transactions and **3.25% Service Fee** for online payments.

Install

- ION will build the payment portal, install the file on local PCs, and assist with the integrations to the website

Training

- Training will take place at the time of install. A representative will train each employee one on one.

Funding

The funds of a settled batch will be deposited the next business day.

Setup and Ongoing Support

ION will set up the virtual terminals and the kiosk at no cost to the county. ION will provide training at the time of installation. Our professional support ensures that our staff will be available to provide ongoing support and assistance for the duration of the agreement. We're here to answer your questions and assist you in the future. ION will continue to maintain and service the kiosk at no charge to the county while the credit card processing agreement is actively processing transactions with Madison County.

100% Satisfaction Guarantee/Termination

If for any reason Madison County is not satisfied with the Electronic Payment/Kiosk solution offered by ION, Madison County can elect to cancel the service agreement at no cost to the county. ION requires a 90-day written notice to terminate the service agreement. After the 90 days, ION will remove the kiosk at no charge to Madison County.

Completion Date

Credit Card Project will be completed in 30 business days or less.
KIOSK will be installed 90 days after approval

Agreed Too and Accepted

Madison County authorizes ION Business Concepts & Payment Systems, LLC to be the exclusive Electronic Payment & Kiosk Provider which is pursuant to the above description of work.

Madison County Authorized Official

Signed _____ Date _____

PLEASE SIGN EMAIL TO IONBUSINESSCONCEPTS@GMAIL.COM